

Country House Comfort & Convenience



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The South West

26th – 29th June 2017

One of a series of unique, small-group, tours, led by the key experts in the field, exploring the impact of technology on our great country houses and the people who lived and worked there.

Led by Professor Marilyn Palmer MBE

3 nights, half-board in very comfortable accommodation - from £575 per person
(Includes £89 of entrance and special tour fees. Discount for NT members)

Special half-price book offer:

*"Technology in the Country House" by Marilyn Palmer and Ian West available with this tour
(You will find a description at the end of this document)*

During the late 18th and 19th centuries a variety of technological innovations were becoming available to enhance the comfort and convenience of domestic life but, far from urban centres, the great Country Houses had to be self-sufficient in the provision of gas, electricity, sanitation and water supply if they wished to make use of them.

Subsequently, the decline of many country houses, together with their being donated to the National Trust and their opening to the public, has meant that less alteration has taken place than in domestic property and evidence survives of the impact which these innovations had on the buildings, landscape and social structure.

For a number of years Professor Marilyn Palmer and Dr Ian West have been studying the technology in a wide range of country houses, examining both the physical remains and the historical evidence and trying to place them in the wider context of the effects they had on country house servants as well as house owners, families and guests.

Heritage of Industry is delighted to have secured Prof. Palmer and Dr West to lead this series of unique tours where they will guide us through some of these grand residences, help us to understand some of the fascinating artefacts still to be seen and explain how they changed the lives of those who lived there – both above and below stairs.

Unlike coach company tours, which rely on the normal house guides, our expert leaders working in conjunction with the Collections Managers give a unique insight to these properties. In most cases we secure access to the properties early in the day when the houses are not yet open to the public so that we will have the place to ourselves for the duration of the tour and in certain cases have been granted permission to see areas not normally open to the public.

At each property, after our special tour, we try to make time for you further to explore the house and gardens.

This tour visits Somerset, Devon and Cornwall with some magnificent examples of the great Country House and the remains of some fascinating early technology. It is bound to attract great interest so *book early to avoid disappointment.*

Note that the order of visits may vary from that shown below.

ITINERARY

Day 1

Our first night is at a comfortable 4* hotel on the outskirts of Bristol, which is a convenient point for gathering the group close to good road and rail connections from the rest of the country. After dinner there will be a talk by Marilyn Palmer: “An Introduction to Country House Technology”

Day 2

In the morning we will be going headfirst into technology at Tyntesfield House. Outside we can see where gas and electricity was generated and inside we will take a look at some examples of how it was used. Big houses were always draughty and we can see how improvements to the heating systems had to be made. Its always fun to inspect the bathrooms and we can discuss why there are three taps on the sink in the scullery. Another problem Upstairs was how to summon those from Downstairs when you needed them and we can see how mechanical and electrical systems were used.

Lunch is available in the café or restaurant on site.

In the afternoon we will visit Hestercombe where there will be time to visit the beautiful gardens created by Lutyens and Jekyll in about 1903, but our first objective will be the restored water mill/turbine house, which was rebuilt in 1907 by Lutyens. A water wheel powered a saw mill and a turbine was installed c1895 to generate electricity. The turbine house also displays an acetylene plant and petrol air plant and nearby is a ram pump – a mysterious device which our guides will be happy to explain.

In the late afternoon we make our way to our hotel in Devon.

After dinner the evening is at leisure.

Day 3

After an early start we will head for Lanhydrock House in Cornwall. One of the most interesting things to see here is how the servants were separated from the owners and how female staff were separated from male - the main kitchen being the only room where staff could meet! And those kitchens remain today with the best examples of 19th Century kitchen equipment.

Lunch is available in the restaurants on site.

In the afternoon there's just time to get to Saltram House. Electric light did not reach Saltram until after the 2nd war so there is plenty of evidence of gas fittings to be seen above stairs and in the Great Kitchen where we can also marvel at the ranges which were in use from the early 19th century right up until 1952.

After dinner Prof. Palmer will address the more technical aspects of country house technology, including lighting, heating and communications.

Day 4

Another early start is required to reach the last castle to be built in England: Castle Drogo. The castle contains a mass of artefacts relating to the early use of electricity in a domestic environment including its use for heating, driving a passenger lift, electric bells, telephones and who would want to miss the electric tablecloth?

After lunch at the café we head back to Bristol.

OUR GUIDE

Professor Marilyn Palmer MBE read History at St Anne's College, Oxford, and then worked in teacher training before joining the History Department of the University of Loughborough and becoming its Head in 1983. She transferred to the University of Leicester becoming Head of the School of Archaeology and Britain's first Professor of Industrial Archaeology. She is President of the Association for Industrial Archaeology and was a Commissioner with The Royal Commission on the Historical Monuments of England before its amalgamation with English Heritage. She serves on committees concerned with her discipline for The National Trust and the Council for British Archaeology and is the Subject Adviser for Archaeology for the University of the Third Age, for whom she runs study days as well as a large Archaeology Group. . She was awarded an Award of Merit by the Society for Historical Archaeology of the USA in 2005 for her success in integrating industrial archaeology into mainstream archaeology and then an MBE in the Queen's Birthday Honours list in June 2015 "for services to Industrial Archaeology and Heritage"

ACCOMMODATION

Not forgetting your own comfort and convenience, this tour includes accommodation at a modern hotel on the outskirts of Bristol which is both a very comfortable place to stay and a convenient point for gathering the group close to good road and rail connections from the rest of the country and at an historic property in South Devon.

The hotel in Bristol offers modern, comfortable rooms with Wi-Fi, air conditioning and tea/coffee facilities. All rooms have a satellite TV, and luxury bathroom. The hotel offers a fitness room, pool, sauna, steam room and whirlpool.

In Devon rooms are ensuite or have a private bathroom adjacent. Rooms face a medieval courtyard and have easy access to over 800 acres of glorious Grade 2* listed gardens and the best in local and seasonal food and drink.

TRANSPORT

The tour starts and ends at our hotel near Bristol.

Travel during the tour will be by luxury, air-conditioned coach.

We leave you to make your own travel arrangements to and from Bristol to suit your own convenience and use of alternative departure points.

For those travelling by car, the hotel is close to the M4/M5 junction and there is parking at the hotel and cars may be left there until the end of the tour.

For those travelling by rail, the hotel is just a few minutes by taxi, from Bristol Parkway Station. The coach will drop off at Bristol Parkway at the end of the tour.

Bristol airport is about 18 miles, 35 minutes by road, from the hotel.

COST

The cost of the tour is £575 per person sharing, single supplement just £30, with a discount of £46 per person for National Trust members (NT membership cards must be carried with you). The single supplement reflects the additional charges made by the Bristol hotel for single occupancy.

In organising these very specialist and unique, small group, tours we do not enjoy the same economies of scale which are available to us for our larger group tours. Nevertheless we believe that the cost represents excellent value for money and compares very favourably with other specialist operators.

The cost includes:

- An itinerary packed with visits to fascinating sites
- 3 nights dinner, bed & breakfast
- Luxury air conditioned coach transport to all sites and driver tip
- All entrance fees (amounting to about £89)
- Uniquely qualified expert guiding and services of an experienced tour manager throughout
- Research for the visit
- Professionally produced, comprehensive tour notes

Excluded are:

- Lunches
- Drinks
- Expenses at the hotel other than dinner, bed & breakfast

All costs are in Pounds Sterling (GBP) and are based on present accommodation, transport costs and taxes. Any change in these may necessitate a price change.

CANCELLATION CHARGES, HEALTH & INSURANCE

Please note that cancellation charges will apply from 1st May 2017, and, although these will be modified to the extent that costs are not actually incurred, you are strongly advised to insure against the need to cancel.

Non-UK residents also need to consider medical treatment and repatriation charges in the event of illness etc. Participants who do not have travel insurance must nevertheless accept full responsibility for these eventualities.

If you do not already have travel insurance then you may like to contact Avanti Travel Insurance, who specialise in providing cover tailored for those with pre-existing medical conditions and with no upper age limit, for both single-trip and annual policies, quote reference "Heritage of Industry" for a competitive quote.

Website: <http://www.avantitravelinsurance.co.uk> Email: enquiries@avanti.co.uk

Telephone: 0800 888 6195

PASSPORTS, VISAS & IMMIGRATION

Non-UK residents must ensure that they carry a valid passport for entry into the UK and may need a visa. To check visa requirements visit the UK Border Agency website:

<http://www.ind.homeoffice.gov.uk/visas-immigration>

Heritage of Industry cannot be held responsible for any problems with entry into the United Kingdom.

BOOKING

All bookings should be made online at <http://www.heritageofindustry.co.uk> or on the attached form and will be taken on a first-come, first-served basis, subject to space availability. Booking is subject to a minimum of 12 and a maximum of 20 people. Book as soon as possible and **by 1st May 2017** to ensure a place **but please feel free to enquire after that date if a place is still available**. We will contact you as soon as possible to confirm the booking and to issue an invoice for the balance of the price.

A non-refundable deposit of £55 per person is required on booking. Bookings can be made definite only when the booking form and deposit are received and accepted in writing/email by Heritage of Industry Ltd. The company's standard terms and conditions apply. The balance of the price is to be paid to Heritage of Industry Ltd on presentation of the invoice. All monies paid to Heritage of Industry Ltd will be held, in accordance with government regulations*, in a customer protection account until the tour is complete so that *your money is safe no matter what happens*.

If you wish to take advantage of our special offer of a copy of Marilyn and Ian's book "Technology in the Country House" put "Yes" on the booking form and include the additional cost of £30.00 with the deposit.

Books will be dispatched as soon as they are available - this should be in early September 2016 depending on the delivery time from the publisher, or as soon as possible after booking. Note that if for any reason we are unable to run the tour then your deposit of £55 will be returned to you as normal but you may keep your copy of the book.

Payment should be made via electronic banking but sterling cheques drawn on a UK bank are also acceptable – details are on the booking form.

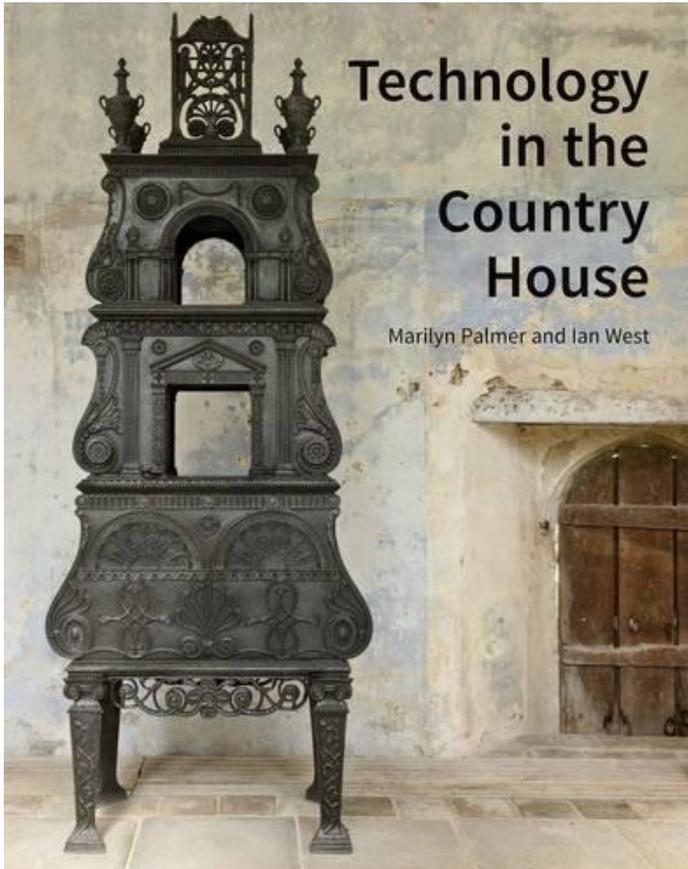
Enquiries about this tour should be directed to Bill Barksfield, Managing Director, Heritage of Industry Ltd, The Gables, 20 Main Road, East Hagbourne, Oxon OX11 9LN Tel: +44 1235 352275

Email: bill@heritageofindustry.co.uk

* *The Package Travel, Package Holidays and Package Tours Regulations 1992 (SI 1992 No. 3288)*

Heritage of Industry

Journeys into the Industrial Past



Technology in the Country House

By Marilyn Palmer and Ian West

Published by Historic England

272 pages | 210 colour plates, 37 halftones,
21 illustrations, 3 line drawings | 8.5" x 11"
ISBN 978-1-84802-280-5

Hardcover. Published 28th August 2016.
Price: £60.00

*Available through Heritage of Industry at
half price with any Country House
Comfort and Convenience tour booking
(one per booking)*

Visits to country houses are an important leisure pursuit throughout the British Isles, not just to appreciate their superb architecture, great paintings and elaborate furniture but also to experience something of the past life of our great families and their households.

Mark Girouard suggested in *Life in the English Country House* that 'even when the customs have gone, the houses remain, enriched by the accumulated alterations, and often accumulated contents of several centuries. Abandoned lifestyles can be disinterred from them in much the same way as from the layers of an archaeological dig'.

By the 19th century, life in most country houses changed as a result of various technical inventions such as improved water supplies, flushing water closets, boilers and pipes to provide central heating, internal communications by bells and then telephones, and better lighting by means of gas and electricity.

Country houses, however, were usually too far from urban centres to take advantage of centralised sources of supply and so were obliged to set up their own systems if they wanted any of these services to improve the comfort of daily living. Some landowners chose to do this; others did not, and this book examines the motivations for their decisions. It also sets out to discover what evidence has survived for the impact of technological innovation on the buildings, contents, parks and gardens of country houses and on the lives of the people within them.

In the course of their research, the authors have visited nearly one hundred houses around the United Kingdom, mostly those open to the public and the majority in the hands of the National Trust.

Many books have been devoted to the life of those in domestic service in such houses, but this book looks not so much at the social records of their lives as the actual physical evidence for the greater levels of comfort and convenience sought by landowners in country houses from the 18th to the early 20th

Heritage of Industry

Journeys into the Industrial Past

BOOKING FORM

COUNTRY HOUSE COMFORT & CONVENIENCE (South West)

26th – 29th June 2017

Please book on-line if possible at <http://www.heritageofindustry.co.uk>

Otherwise print out and complete this form in block letters and return it to:

Heritage of Industry Ltd, The Gables, 20 Main Road, East Hagbourne, Oxon OX11 9LN

PLEASE BOOK BY 1st May 2017 but please enquire after that date for available places.

NAME:

TELEPHONE

Day:

ADDRESS:

Evening:

Mobile:

Email:

I WISH TO BOOK (subject to availability) place(s)
on Country House Comfort & Convenience (South West), 24th – 27th April 2017

The names of the other member(s) of my party are:

There are National Trust member(s) in my party

Please book the following hotel room(s): single twin Double

I would like a copy of Marilyn & Ian's book at half price (£30.00 in addition to the deposit): { Yes / No }

SPECIAL REQUIREMENTS (Dietary etc. Please give details, or any other comment):

I am making payment of £ non-returnable deposit of £55 each for persons { + £30 for the book }

{ By direct transfer to HSBC, Penn Road, Beaconsfield Branch Code: 40-09-29 Account: 41352261
BIC: MIDLGB2118D IBAN: GB60MIDL40092941352261 Using reference: *Your surname* }

{ By the enclosed cheque, payable to Heritage of Industry Ltd } *delete as required*

I heard about this tour: Marilyn's Talk / Previous client / Recommended by friend / AIA / SIA /
Newcomen / Local IA Group / The Garden / H of I Newsletter or email / Social media / Web search

I have read the terms and conditions which are accepted by me on behalf of all the persons named above. We agree to your maintaining such records as are appropriate to this and other tours and understand that the information will only be released to those involved with the organisation of these tours or used to inform me about other events.

SIGNATURE:

Date:

Heritage of Industry

Journeys into the Industrial Past

Terms and Conditions

1. Heritage of Industry Ltd undertakes tours on the basis of these terms and conditions, which, read with the booking form and the information accompanying it, set out the full terms of your agreement with Heritage of Industry Ltd ('the Company'). No variation can be accepted unless made in writing and signed by the Company.
2. Bookings can only be made definite when the completed booking form plus the deposit specified on the booking form is received and accepted in writing by the Company. The deposit is not refundable.
3. The balance of the tour price must be received by the Company not later than 8 weeks before the first day of the tour or as specified in the booking arrangements failing which the booking may be cancelled and cancellation charges (equivalent to the amount of deposit) levied.
4. In the event that the booking is made less than 8 weeks before the first day of the tour then the full amount of the tour price will need to be paid immediately.
5. In the event that you wish to cancel your booking, you must notify the Company in writing. If the notification of cancellation is received by the Company more than 8 weeks before the first day of the tour then only the deposit will be forfeit. If the notice is received less than 8 weeks before the first day of the tour the following charges will apply: 6 to 8 weeks, 50% of the tour price; 4 to 6 weeks, 75% of the tour price; 4 weeks and under, 100% of the tour price. No refund at all will be given for any cancellation on or after the first day of the tour or for any meals, trips or other facilities not used or taken.
6. The Company will make every effort to operate the tour as confirmed to you. However, the Company reserves the right to cancel or vary any aspect of the tour should this become necessary due to any circumstances beyond the Company's reasonable control such as war, political unrest, industrial action, exceptionally inclement weather or other circumstances amounting to force majeure, or any other circumstances which in the opinion of the Company require the cancellation or variation of the tour. In the event of cancellation, you will be notified immediately and offered either an alternative comparable tour or a refund of all monies paid as appropriate.
7. The Company does not own or operate any of the means of transport you will be using or the hotels, restaurants, buildings or other sites that you will be staying at or visiting. Accordingly, the Company cannot accept any liability whatsoever for any loss injury or damage that may occur or that you or those accompanying you may suffer as a result of any negligence or breach of contract or failure to perform any other duty by any owner employee servant or agent of any such means of transport, hotel, restaurant, building or other site.
8. The Company also cannot accept any responsibility for any loss damage or personal injury howsoever arising suffered by you or those accompanying you whilst on any tour unless such loss damage or personal injury is the direct result of negligence by the Company itself.
9. In the event that you have any complaint in connection with the management or operation of any hotel, restaurant or other premises which are on part of the tour organised by the Company then that complaint should be made immediately to the management of that hotel, restaurant or premises so that the complaint can, if possible, be acted upon immediately.
10. No claim or complaint that you may have against the Company can be accepted unless such claim or complaint is notified in writing to the Company within 7 days from the end of the tour.

May 1999